

## SPA ETIQUETTE

\*The Spa centre is a place for serenity and relaxation. Please respect the silence and privacy of our clients by talking in a low voice or just enjoy the peace and quiet.

\*Swimwear is required when using the swimming pool, sauna, steam bath and Jacuzzi.

\* We recommend taking off all jewelry during your visit to the Spa centre. The best way to keep them is in the safe box in your room. **“Holiday Spa” centre shall not assume responsibility for any unattended items.**

### SPA TREATMENT PRICES AND METHOD OF PAYMENT

The prices of all treatments are in BGL per person, VAT included. The guests of our complex can pay cash at the Spa reception or to demand the price of the spa treatments to be added to their apartment bill.

### RESERVATIONS

Book your Spa program in advance to be sure that the desired therapist, treatment and time will be available for you. Booking in advance will guarantee the preferred treatment at the preferred time.

### CANCELLATION OF BOOKING

The treatments you choose shall be reserved specially for you. If you cancel the reservation the day before the treatment you owe 40 % of its price and this sum will be added to your apartment bill. If you cancel the reservation on the day of the treatment or in case of non-appearance at the appointed time the **Spa centre “HOLIDAY SPA”** is fully entitled to keep 80% of the treatment price.

### **FITNESS REQUIREMENT**

**NOT ALLOWED FOR CHILDREN UNDER 14 YEARS OLD!**

**CHILDREN FROM 14 TO 18 YEARS OLD, ARE ALLOWED ONLY**

**ACCOMPANIED BY AN ADULT!**

**PLEASE, ENTER ONLY WITH SPORT SHOES!**